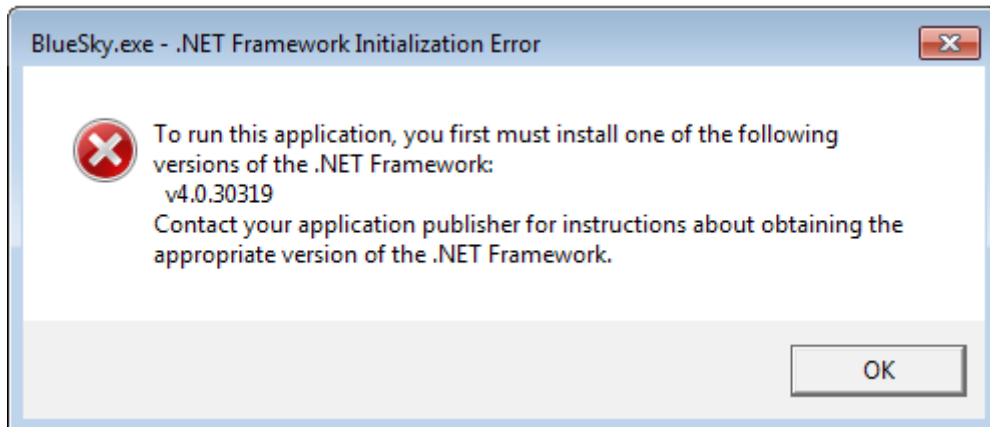


Dot Net Error Message While Launching BlueSky Statistics or BlueSky Output Viewer

Please note that there is some minimum requirement to install dot net 4.5 and 4.5.1. Check "**Supported Operating System**" section below .

1) If you get following error message, as soon as you try to launch the BlueSky Statistics application, then this means that you do not have the minimum required version of dot Net framework installed on your system.



To fix this issue you need to install dot Net 4 and dot net 4.5. Which can be downloaded using the following links.

Dot Net 4 Full:

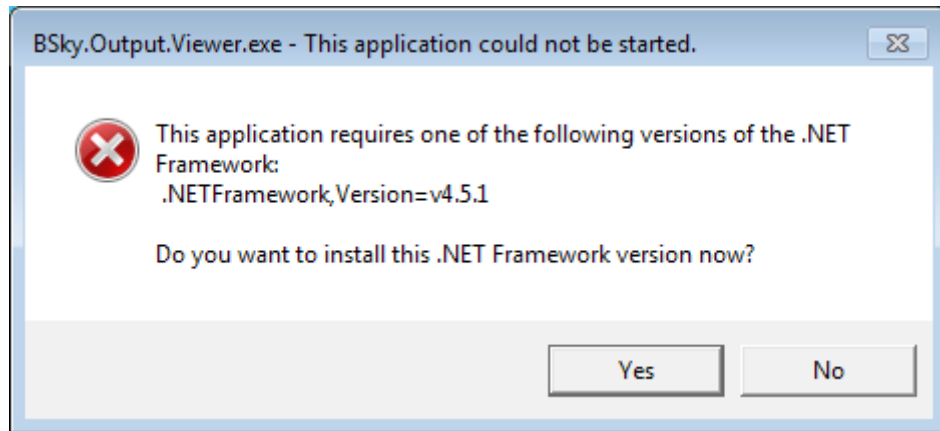
<https://www.microsoft.com/en-in/download/details.aspx?id=17851>

Dot Net 4.5 Full:

http://download.microsoft.com/download/b/a/4/ba4a7e71-2906-4b2d-a0e1-80cf16844f5f/dotnetfx45_full_x86_x64.exe

After installing above two, you can try launching the BlueSky Statistics application.

2) You may get another error message while launching BlueSky Output Viewer.



To fix this launch issue with Output Viewer, install dot net 4.5.1 using the following link:

<https://www.microsoft.com/en-in/download/details.aspx?id=40779>

After installing dot net 4.5.1, try launching BlueSky Output Viewer.

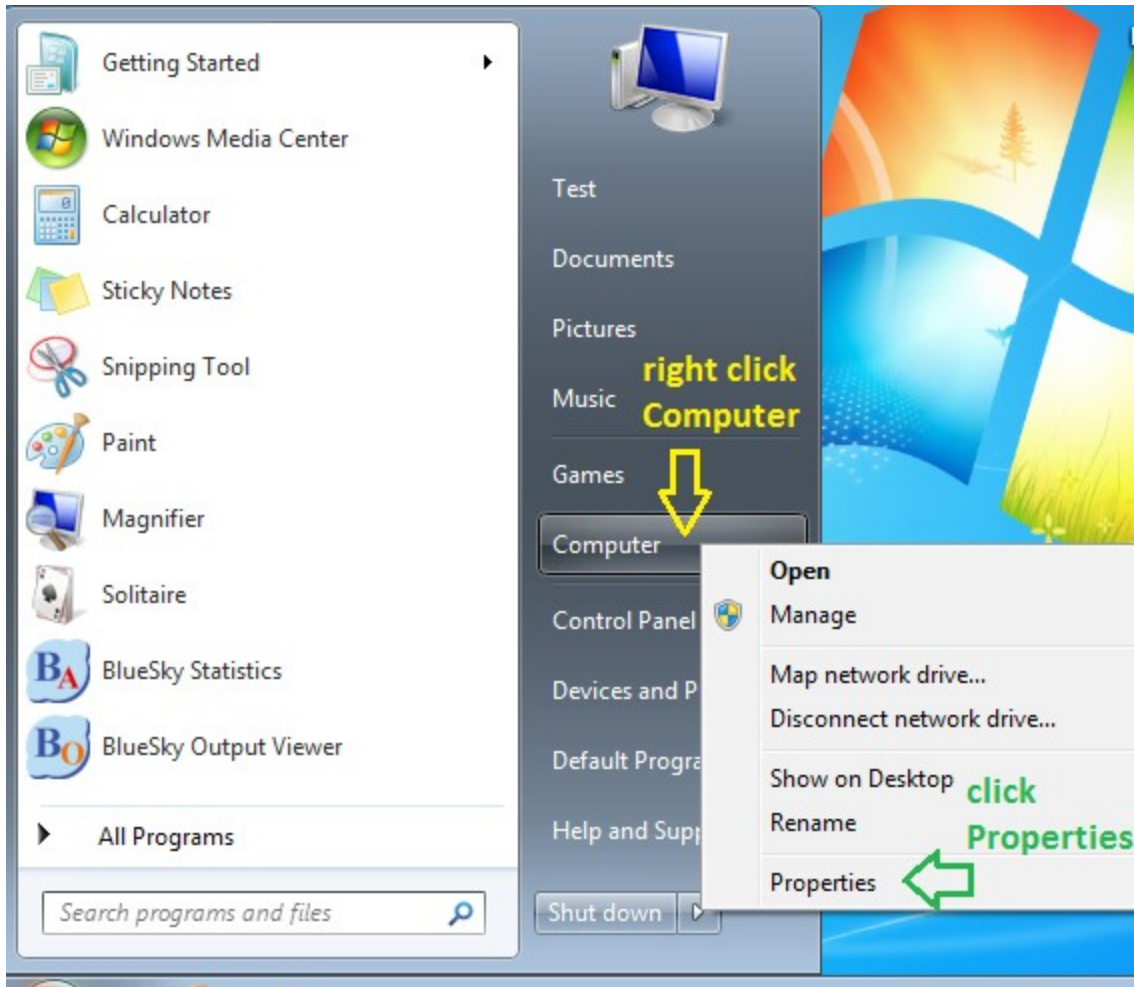
Supported Operating System

To install dot net 4 and 4.5 you must have one of the following OS version:

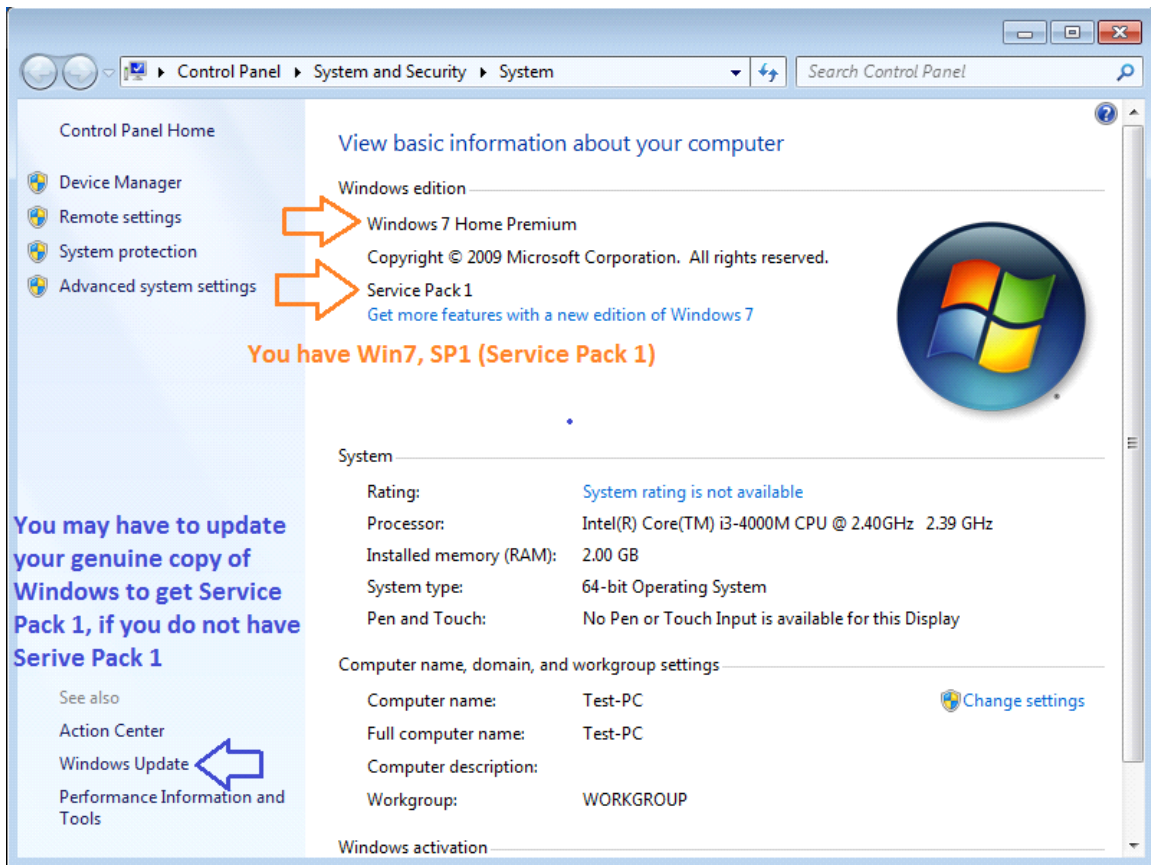
Windows 7 Service Pack 1, Windows 8, Windows Server 2008 R2 SP1, Windows Server 2008 Service Pack 2, Windows Server 2012, Windows Vista Service Pack

Finding OS details on Windows 7:

In Window 7, click '**Start**' then right click on '**Computer**' and click '**Properties**' to open a system window that has OS details and hardware related information. See below.



This will open the following window:



Once you have Service Pack 1, you will be able to install dot net 4.5 and dot net 4.5.1, successfully.

In case, if the dot net download links given above become dead in future then you need to search for those on the Microsoft's website (<https://www.microsoft.com/en-in/>) and install from there.