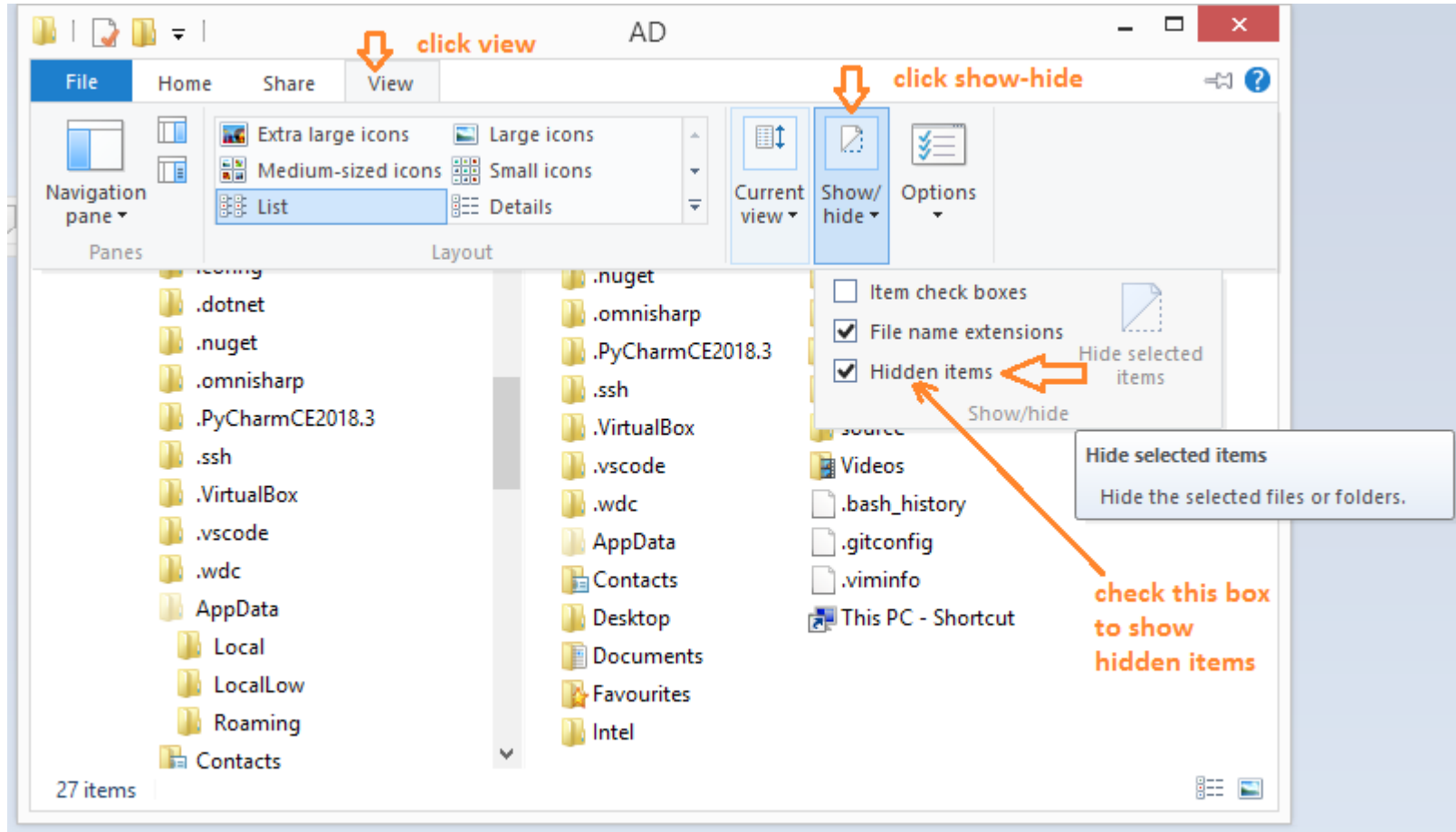


# Cleaning BlueSky Statistics User Directory

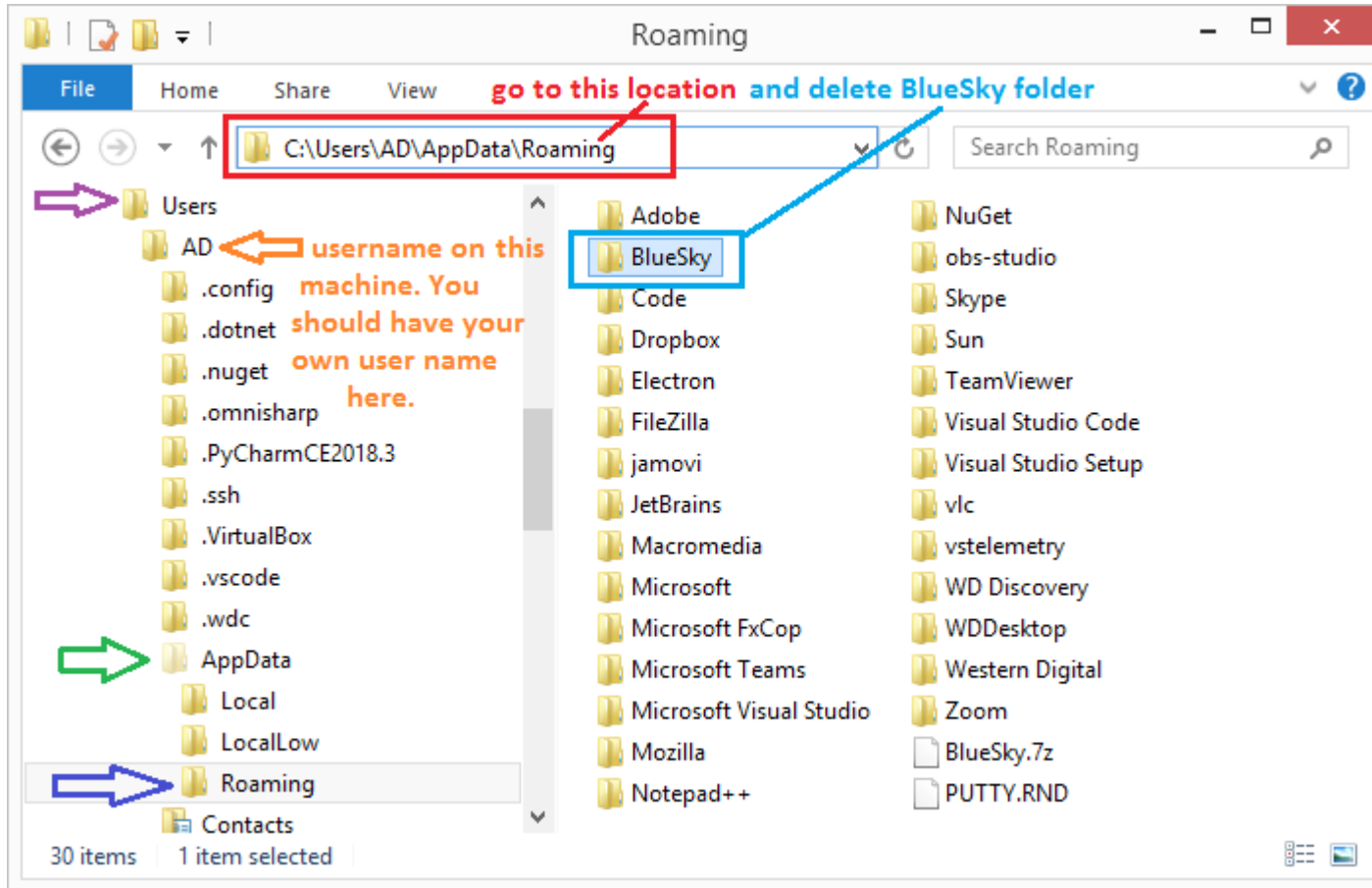
1. Make sure you have “Hidden items” option checked in Windows Explorer. In Windows 8.1 it can be found as shown below. (it should be similar in the other versions of Windows)



Checking ‘Hidden items’ will show ‘AppData’ folder which is hidden otherwise.

2. Locate 'BlueSky' folder and delete it. See screenshot below.

NOTE: in the screenshot below 'AD' is the login username. You should have your own username instead. So the path is **C:\ User \ <Your-User-Name> \ AppData \ Roaming**



You must close/exit BlueSky Statistics before performing this step.

### Warning!!

This clean-up will set BlueSky Statistics to its default settings. Following items will get deleted:

1. User's custom dialogs, if any.
2. Application's current configuration settings, if any.
3. Application's log files.